KALERIS

Software Activation via Customer Portal

MACS3 License Activation

To be prepared for the future and to make software activation easier and more efficient for our customers, CVS decided to transition away from the use of hardlocks towards cloud-based licensing. With this transition come several advantages for you as a customer, like no more small hardware components like hardlock keys and therefore less cyber security risks. You will be able to activate features and software updates through the Customer Portal and will instantly have better visibility of the installed software versions on board your vessels.
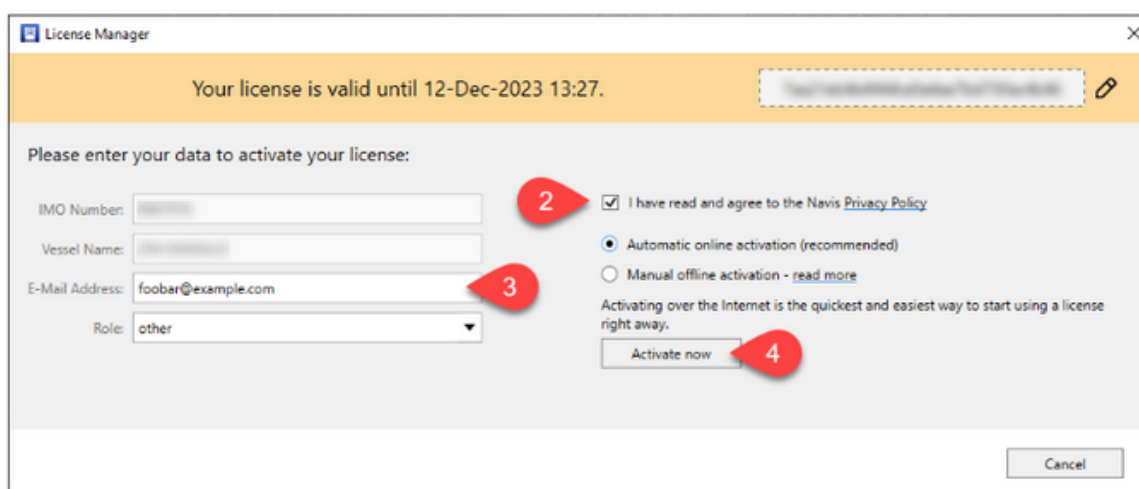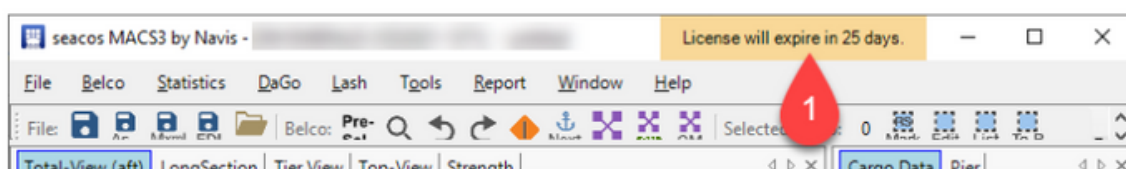
You can download your software package with licensing from our Customer Portal (https://licenses.macs3.com/). The license needs to be activated once. The software activation can be done with or without internet. Once the activation is done for the first time, it remains activated for a lifetime also for future updates on the same computer. In case of emergency or computer malfunctions, the software can even be used for 4 weeks with a temporary activation. By default, two computers per vessel can be activated.

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Activation of license for MACS3 onboard software

License activation with an internet connection

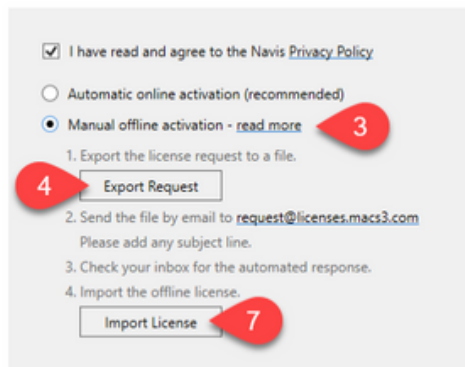**Prerequisite: Please ensure that the loading computer has internet access**

1. Open the License Manager by either clicking on "Help/Licensing" in the menu or by clicking "License will expire in 27 days" in the window header
2. Check the boxes "I have read and agree to Navis Privacy Policy"
3. Fill in the email address and role accordingly, which is used for the software activation (see below)
4. Press the button "Activate now"
5. Now the license is activated and shown as green, and the available features are shown in the license manager

License activation without an internet connection

If the loading computer has no or limited internet access, you can request a license via email

1. Open the License Manager and check the boxes as explained above
2. Fill in the email address and role accordingly
3. Check the box "Manual Offline Activation"
4. Click on the button "Export Request" on the License Manager and save the request file locally
5. Send an email with the file to request@licenses.macs3.com
6. The license activation file will be sent as an attachment to the email address you specified in the license manager before
7. Import the response file by clicking on "Import License"
8. Now the license is activated and shown as green, and the available features are shown in the license manager

Please be aware that every license is unique and can only be imported to the computer from which the license request came.

EVERY MOVE MATTERS

Kaleris is the leading provider of cloud-based supply chain execution and visibility technology solutions. Many of the world's largest brands rely on Kaleris for mission-critical logistics technology in yard management, transportation management, and maintenance & repair operations as well as terminal operating systems and ocean carrier & vessel solutions from our premier Navis brand. By consolidating supply chain execution software assets across major nodes and modes into a central Execution & Visibility Platform, we solve for the dark spots and data gaps that cause friction and inefficiency in the global supply chain. Kaleris serves and supports customers in 80 countries. For more info, reach us at marketing@kaleris.com